

The Mediation Centre of Southeastern Ontario

**ALTERNATIVE DISPUTE AND CONFLICT RESOLUTION
PROGRAM**

**SKILLS DEVELOPMENT FOR THE MEDIATOR AND
CONFLICT RESOLUTION PRACTITIONER**

Donald Gordon Conference Centre, Queen's University

May 5 and May 6, 2018

Day One –Saturday, May 5

Instructional Team:

Sandra Howgate*, John Curtis*, Ronald Price* and Mediation Coaches**

9:00a.m. – 9:45 a.m.
(Ron Price)

Welcome and Introduction (Ron Price)

Introduction of Trainers and Coaches

- “One aspect of Mediation I hope we’ll touch on...”

SKILLS DEVELOPMENT – MEDIATION

9:45 a.m. – 10:15 a.m.
(Sandra and John)

The Mediation Process – Part I

The Stages of Mediation

10:15a.m. – 10:30 a.m.

Break

10:30a.m. – 12:00p.m.

Stages of Mediation continued

12:00 p.m. – 1:00 p.m.

Lunch

1:00 p.m. – 1:30 p.m.

Mediation “Trial Run” Simulation
(Neighborhood Dispute – *Not in My Backyard*)

1:30 p.m. – 2:45 p.m.
(Sandra and John)

The Mediation Process – Part II

Mediator Principles and Tactics

- *Guiding Principles for a Mediator*

- *Communication and Process Management Skills for a Mediator*

2:45 p.m. – 3:00 p.m.

Break

3:00 p.m. – 4:45 p.m.
(Mediation Coaches)

Coached Simulation #1 (See Materials sent in Advance)

- Set- up (15 min)
- Simulation (50 min)
- Small Group Debrief with Coach (10 min)
- Large Group Debrief – One Thing I learned (15 min)

Conclusion and Closing Reflections

Distribution of Roles for Simulation #2

Day Two – Sunday, May 6

Sandra Howgate, John Curtis, Ron Price and Mediation Coaches

9:00 a.m. – 9:10 a.m.

Welcome Back and Check-In (recap day one)

9:10a.m. – 10:45 a.m.
(Mediation Coaches)

Coached Simulation #2 (See Materials sent in Advance)

- Set- up (15 min)
- Simulation (50 min)
- Small Group Debrief with Coach (10 min)
- Large Group Debrief – One Thing I learned (20 min)

10:45 a.m. – 11:00 a.m.

Break

11:00 a.m. – 12:00 p.m.
(Ron Price)

Lecture/ Discussion

Mediation: An Historical and Conceptual Overview

12:00 p.m. – 1:00 p.m.

Lunch

1:00 p.m. – 3:00 p.m.
(Mediation Coaches)

Coached Simulation #3 (See Materials sent in Advance)

- Set- up (15 min)
- Simulation (60 min)
- Small Group Debrief with Coach (15 min)
- Large Group Debrief – One Thing I learned (20 min)

3:00 p.m. – 3:15 p.m.

Break

3:15 p.m. – 4:15 p.m.
(John and Sandra)

Lecture/ Discussion

- *Managing Power*

- Managing Anger and Other Issues in the Mediation Process

4:15 p.m.

Concluding Discussion

Literature resource tables will be provided. Registrants having particular areas of interest, and who want more time with particular Members of the Instructional Team, may let us know in advance and we will attempt to accommodate this in putting persons together in seatings for the noon meal.

- Denotes an MCSO Roster Mediator. A Full Professional Profile appears on the MCSO Web Site, www.mediatecentre.com.